



## TRAVEL INSURANCE CLAIM FORM

### Personal Accident & Medical Benefit

This issue of this form is not an admission of liability and is without prejudice

**ALL QUESTIONS IN THIS SECTION MUST BE ANSWERED**

Name of Insured : (Mr./Mrs./Miss/Ms) \_\_\_\_\_

Occupation : \_\_\_\_\_

Date of Birth : \_\_\_\_\_

Policy No. : \_\_\_\_\_

Period of Journey : \_\_\_\_\_ to \_\_\_\_\_  
(For prompt settlement please attach original or Photostat copy of Insurance Certificate)

Flight No. \_\_\_\_\_

Address : \_\_\_\_\_  
\_\_\_\_\_

Telephone : Home \_\_\_\_\_ Business \_\_\_\_\_

Name of Claimant : \_\_\_\_\_

Age : \_\_\_\_\_ Sex \_\_\_\_\_

Relationship With Insured : \_\_\_\_\_

**IF CLAIMING UNDER A CORPORATE TRAVEL POLICY THE FOLLOWING SECTION IS TO BE COMPLETED BY AN AUTHORISED OFFICER OF THE INSURED COMPANY.**

1. Name of Insured Company : \_\_\_\_\_

2. Insured's relationship to Company : \_\_\_\_\_

3. Did the loss occur whilst on Authorized Business Travel? \_\_\_\_\_  
Was an air trip involved in the travel ? \_\_\_\_\_

4. Details of journey : From \_\_\_\_\_ Departure Date \_\_\_\_\_  
To \_\_\_\_\_ Return Date \_\_\_\_\_

Signed \_\_\_\_\_ Position held \_\_\_\_\_



**INFORMATION AUTHORITY AND WARRANTY**

I, \_\_\_\_\_ (Name of signature) hereby authorize any hospital, physician or other person who has attended me, or my employer or my accountant to furnish PT. Asuransi Umum Mega or its representatives with:

- (i) All copy hospital and medical reports/notes;
- (ii) All copy employment records and income tax returns; and
- (iii) All information pertaining to my medical history (any sickness or disease or injury, consultation, prescription or treatment), employment history and income tax returns.

I agree that a Photostat copy of this authorization shall be considered as effective and valid as the original and specifically authorize its use as such.

I declare and warrant that the foregoing particulars are true and correct in every detail and acknowledge that the PT. Asuransi Umum Mega relies upon the truthfulness of the particulars supplied by me in respect of the claim.

**PRIVACY CONSENT**

I consent to PT. Asuransi Umum Mega :

- a) Collecting and using my personal information for the purposes of administering my claim including investigating, assessing and paying any claim made by or against me or on my behalf.
- b) Disclosing my personal information to related entities of PT. Asuransi Umum Mega, staff members of PT. Asuransi Umum Mega located outside Indonesia, other insurers and reinsurers, insurance reference bureaus, law enforcement agencies, investigators, lawyers, assessors, repairers, advisers and the agent of any of these, insurance broker, insurance agent or other intermediary for the purposes of administering my claim or providing a report.
- c) I understand that a copy of Travel Insurance policy statement may be obtained by writing to PT. Asuransi Umum Mega

I also declare that I have:

- (1) \* No other travel insurance with any insurance company.
  - (2) \* Travel insurance with (name of insurance company).
- \* Please delete whichever is not applicable.

Date.....

Signature.....



**SECTION A - PERSONAL ACCIDENT**

Type of injury or sickness : \_\_\_\_\_

Date of accident or commencement of sickness : \_\_\_\_\_

Injury - Give full details of Accident : \_\_\_\_\_

Date of First Medical Consultation : \_\_\_\_\_

Name of Doctor or \_\_\_\_\_

Details of other treatment by Doctors/ Hospital : \_\_\_\_\_

Have you ever suffered from the same or sililar complaint in the past? Yes/ No

If Yes, give details, dates, etc. : \_\_\_\_\_

What was the cause of death? : \_\_\_\_\_

**SECTION B – MEDICAL BENEFIT**

(MEDICAL EXPENSES, EVACUATION & REPATRIATION, COMPASSIONATE VISIT, RETURN OF MINOR CHILD)

Type of injury or sickness : \_\_\_\_\_

Date of accident or commencement of sickness : \_\_\_\_\_

Injury - Give full details of Accident : \_\_\_\_\_

Date of First Medical Consultation : \_\_\_\_\_

Name of Doctor or Hospital : \_\_\_\_\_

Details of other treatment by Doctors/ Hospital : \_\_\_\_\_

Dates in Hospital: Admitted : \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ am / pm

Discharged: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ am / pm

Have you ever suffered from the same or sililar complaint in the past? Yes/ No

If Yes, give details, dates, etc. : \_\_\_\_\_

What was the cause of death? : \_\_\_\_\_



## TRAVEL INSURANCE CLAIM FORM

### Travelling Convenience

This issue of this form is not an admission of liability and is without prejudice

**ALL QUESTIONS IN THIS SECTION MUST BE ANSWERED**

Title : Mr./Mrs./Miss/Ms\* \_\_\_\_\_

Name of Insured : \_\_\_\_\_

Occupation : \_\_\_\_\_

Date of Birth : \_\_\_\_\_

Policy No. : \_\_\_\_\_

Period of Journey : \_\_\_\_\_ to \_\_\_\_\_  
 (For prompt settlement please attach original or Photostat copy of Insurance Certificate)

Address : \_\_\_\_\_

**IF CLAIMING UNDER A CORPORATE TRAVEL POLICY THE FOLLOWING SECTION IS TO BE COMPLETED BY AN AUTHORISED OFFICER OF THE INSURED COMPANY.**

1. Name of Insured Company : \_\_\_\_\_

2. Insured's relationship to Company : \_\_\_\_\_

3. Did the loss occur whilst on Authorized Business Travel? \_\_\_\_\_

Was an air trip involved in the travel ? \_\_\_\_\_

**SECTION C1 - BAGGAGE AND PERSONAL EFFECT**

(Please furnish Police Report and original purchase receipts)

Item	Description	When and Where purchased	Original Purchase price	Depreciation	Amount Claimed





#### SECTION C8 – AIRCRAFT HIJACKING

(Please attach reports from media and carrier)

Flight No. : \_\_\_\_\_  
Date : \_\_\_\_\_  
Location of Hijack : \_\_\_\_\_  
Period of Hijack : \_\_\_\_\_ Hour (S)

#### SECTION C 9 – LOSS OF TRAVEL DOCUMENT & CASH MONEY

(Please attach Police Report)

Describe briefly circumstances giving rise to the loss or damage : \_\_\_\_\_  
Give details of Travel Document lost and amount of Cash Money : \_\_\_\_\_

#### SECTION C10 – MISCONNECTION FLIGHT

(Please attach letter from Airlines/Carrier and Boarding Pass)

Flight No. : \_\_\_\_\_ Date : \_\_\_\_\_  
Scheduled departure date : \_\_\_\_\_ Time : \_\_\_\_\_  
Final departure date : \_\_\_\_\_ Time : \_\_\_\_\_

#### SECTION C11 – TRIP POSTPONEMENT

(Please attach documents from carrier/travel agent)

What caused the trip Postponement? : \_\_\_\_\_  
Amount paid by you: \_\_\_\_\_  
Total Refund: \_\_\_\_\_  
Amount Claimed: \_\_\_\_\_

#### SECTION C12 - OVERBOOKED FLIGHT

(Please attach letter from Airlines/Carrier and Boarding Pass)

Flight No. \_\_\_\_\_  
Scheduled departure date: \_\_\_\_\_ Time: \_\_\_\_\_  
Final departure date: \_\_\_\_\_ Time: \_\_\_\_\_

#### SECTION D1 - HOME GUARD DUE TO FIRE AND BURGLARY

(Please attach Report from Local Police and/or Public Authorities)

Describe briefly circumstances giving rise to the loss or damage: \_\_\_\_\_  
Describe briefly circumstances giving rise to the loss or damage: \_\_\_\_\_



#### SECTION D2 - THIRD PARTY LIABILITY

Describe briefly incident giving rise to any legal liability to third party : \_\_\_\_\_

Date of incident : \_\_\_\_\_

#### BODILY INJURY

Name and Address of Injured Party : \_\_\_\_\_

#### DETAILS OF INJURY

Is the Injury or Damage related to a travelling companion?

YES/NO Is this person related to You? YES/NO \_\_\_\_\_

#### DAMAGE TO THIRD PARTY PROPERTY

Name and Address of Party claiming against You: \_\_\_\_\_

Describe Property Damage: \_\_\_\_\_

Do you consider you were at fault? YES/NO (If yes, why) \_\_\_\_\_

#### SECTION D3 – LOSS OR DAMAGE OF GOLF EQUIPMENT

(Please attach Boarding Pass, Baggage Irregularity Report, Baggage acknowledgement slip and any other correspondence from the Airlines)

#### Flight Details

Flight No. : \_\_\_\_\_  
Date : \_\_\_\_\_  
Time : \_\_\_\_\_  
Place of Departure : \_\_\_\_\_  
Name of Airline : \_\_\_\_\_

#### Detail Golf Equipment

Bag : \_\_\_\_\_  
Brand : \_\_\_\_\_  
Type : \_\_\_\_\_  
Description of Loss : \_\_\_\_\_

#### SECTION D4 - OWN RISKS INSURANCE FOR CAR RENTAL

(Please attach Driving License and Rental Agreement)

Date of accident: \_\_\_\_\_

#### SECTION D5 – CREDIT CARD SHIELD

(Please attach Billing Statement)

Date of accident or commencement of sickness: \_\_\_\_\_



**SECTION D6 - TELEPHONE COST DUE TO MEDICAL**

(Please attach the Historical Calling)

Phone Number: \_\_\_\_\_

I do solemnly and sincerely declare that the foregoing particulars are true and correct in every detail and I agree that if I have made or in any further declaration in respect of the said claim shall make any false or fraudulent statements of suppress conceal or falsely state any material fact whatsoever the Policy shall be void and all rights to recover there under in respect of past or future claims shall be forfeited.

I hereby authorize any hospital physician, other person who has attended or examined me, to furnish to the company, or its authorized representative, any and all information with respect to any illness or injury, medical history, consultation, prescriptions or treatment, and copies of all hospital or medical records. A photo static copy of this authorization shall be considered as effective and valid as the original.

Date \_\_\_\_\_ Signed here \_\_\_\_\_  
(Claimant)